



QUALITY OBJECTIVES

OES will consistently provide products and services that meet or exceed the requirements and expectations of our customers. We will actively pursue ever improving quality through programs that enable each employee to do their job right the first time and every time.

We will achieve this by the following:

1. Ensure customer requirements are understood and our products and services meet or exceed expectations
2. Ensure that the decision to procure equipment, raw materials and finished products are based on quality considerations
3. Processes will be developed and controlled to prevent errors before they occur
4. Implement and maintain a Quality Management System in line with the requirements of NIS ISO 9001:2015 as amended from time to time
5. Continual improvement in organizational capabilities
6. Ensure all staff understand the purpose of the management system related to quality
7. Understand quality and reliability as first priority in service and product delivery
8. Continuous improvement will be achieved by having an effective corrective and preventive action program that will address and eliminate causes and potential causes of nonconforming services and product

OES Management also ensures that these objectives are implemented and maintained at all levels of the organization.

A handwritten signature in black ink, appearing to read 'Dele Badejo', is written over a faint background image of an industrial facility.

Dele Badejo
Chief Executive Officer
31st August 2020